

From: [noticing@ra.kroll.com](mailto:noticing@ra.kroll.com)

Email Subject: IMPORTANT –Notice of Data Breach/Steps to Protect Your Cryptocurrency and FTX Claim

Email Body:

*In re: FTX Trading Ltd., et al.*, Case No. 22-11068

United States Bankruptcy Court for the District of Delaware

As you may know, on August 25, 2023, Kroll Restructuring Administration LLC (“Kroll”), the claims and noticing agent for the FTX bankruptcy proceeding, announced a security incident involving the personal data of certain bankruptcy claimants in the matters of three cryptocurrency companies, including FTX. This e-mail is to inform you that our ongoing investigation has determined that your personal data may have been impacted by this incident. We encourage you to read this e-mail carefully, as it provides important information that can help protect you and your digital assets against misuse of your personal data.

**What happened?** On or about Saturday, August 19, 2023, an unauthorized third party gained control of a mobile phone number belonging to an employee of Kroll. As a result, the unauthorized third party accessed Kroll’s cloud-based systems containing information about certain FTX claimants. When Kroll became aware of the incident, it acted quickly to secure the impacted Kroll account and launched an investigation. This incident did not affect any FTX systems or FTX digital assets. Further, Kroll does not maintain passwords to FTX accounts.

As part of Kroll’s ongoing investigation, we have determined that data related to additional FTX claimants or customers may have been accessed by the unauthorized third party in connection with this incident. The files and data that may have been accessed during the incident included personal data that you, your representative, or FTX provided to Kroll in connection with the FTX bankruptcy proceeding.

**What information was involved?** The information that the unauthorized third party may have accessed included the email address to which this notice is being sent, and may have also included your name, phone number, address, claim number, claim amount, FTX account ID, and/or coin holdings and balances, as well as, for a limited number of individuals, date of birth.

**Important Information for FTX Claimants.** Kroll recommends that you always remain vigilant and exercise caution to protect your accounts and digital assets. You should be alert for scams, whether by phishing email, text message, social media, or other communications channels, that try to trick you into giving up control over your cryptocurrency accounts, wallets, or other digital assets.

You can help maintain the security of your accounts and digital assets by remaining vigilant and taking certain steps, including the following:

- Never share your passwords, seed phrases, private keys, and other secret information with untrusted individuals, applications, websites or devices.
- Never presume an email or other communication is legitimate because it contains information about your claim or your FTX account.
- Always verify information that you receive from any other website about the FTX bankruptcy case or your claim by visiting the website of the Claims Agent, Kroll Restructuring Administration LLC: <https://restructuring.ra.kroll.com/FTX/> or contacting Kroll Restructuring Administration at [FTXquestions@kroll.com](mailto:FTXquestions@kroll.com).

The Court presiding over the FTX bankruptcy case (the United States Bankruptcy Court for the District of Delaware, the “Bankruptcy Court”), Kroll, and FTX will never ask or require you to do any of the following in connection with the processing of bankruptcy claims or the distribution of FTX assets:

- Link a cryptocurrency wallet to a website or application
- Provide your seed phrase or private keys
- Download any software or use a particular wallet application
- Provide your password over email, text message, or over the phone
- Provide personal identifying information, such as your birthday or Social Security number, over email, social media or in any manner other than as described in a Court-approved process posted to Kroll Restructuring Administration’s case website or the Bankruptcy Court’s docket

For more information on how to protect yourself from identity theft and fraud, please visit <https://FTXQuestions.kroll.com>.

Please know that any distribution of FTX assets will only be at the time and in the manner established by the Bankruptcy Court. Information about the Bankruptcy Court’s orders can be found at the website of the Claims Agent, Kroll Restructuring Administration LLC: <https://restructuring.ra.kroll.com/FTX/>.

If you have any questions, receive suspicious communications, or wish to verify the authenticity of communications that are purported to be from individuals associated with the FTX bankruptcy case, please contact: [FTXquestions@kroll.com](mailto:FTXquestions@kroll.com).